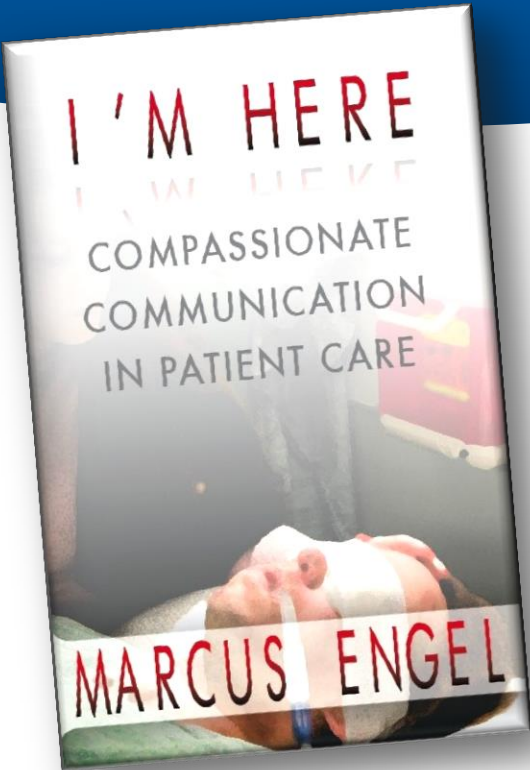


I'M HERE

Compassionate Communication in Patient Care
By: Marcus Engel



About the Book

Modern medical technology helps patients recover faster than any other time in history. However, the human interaction between patient and caregiver is still the essential foundation of healing. “I’m Here” is a personal narrative from the patient’s perspective. Filled with practical advice, packed with humor and overflowing with appreciation, Marcus Engel encourages health care professionals to practice compassionate communication in all its forms.

About the Author

Marcus Engel, CSP, MS is a professional speaker, best selling author and founder of the *I’m Here Movement*. His messages provide insight and strategies for excellent patient care. Engel is considered an expert in communicating the patient’s perspective, and inspiring health care professionals to excellence. Marcus speaks from the heart. After being blinded and suffering catastrophic injuries at the hands of a drunk driver, he endured years of hospitalization, rehab and recovery. He has authored five books, including the best selling book, *After This...An Inspirational Journey for All the Wrong Reasons*.

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“I buy this book for all my newly graduated RN’s for my unit and any new RN’s who come to my unit. I feel passionate about this book as it reveals a true story from the patient perspective. It should be required reading!”

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“This book is a great addition to my curriculum. It’s the one required reading that ALL my students love!”

M Mary

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