

Marcus Engel speaks from experience.

Blending personal narratives with evidenced based research, Marcus helps put an unforgettable name and face to the patient experience movement.

Marcus holds a B.S. in sociology from Missouri State University and a Master's in Narrative Medicine from Columbia University in the City of New York.

He has authored four books which are being used by scores of nursing schools and allied health care programs to teach strategies for excellent patient care.

Marcus is proud to be a CPXP and was part of the inaugural class of Certified Patient Experience Professionals.

He is a Certified Speaking Professional through the National Speakers Association; a designation that has only been achieved by 1000 professional speakers since the certification was created over 30 years ago.

Earlier this year, the Philadelphia College of Osteopathic Medicine awarded Marcus an honorary doctorate for his contributions to the field of healthcare. In Fall 2017, Marcus became an adjunct professor at University of Notre Dame, where he continues to teach future healthcare practitioners how to communicate with compassion and empathy.

Marcus lives in Orlando, Florida with his wife, Marvelyne, and his Seeing Eye dog, Elliott.

Please welcome Marcus Engel!