

Presence: the Cornerstone of Caregiving

Increasing Compassion
Through Everyday Mindfulness



Program description:

PRESENCE IS A MULTI-DISCIPLINARY KEYNOTE WHICH ENGAGES HEALTH CARE PROFESSIONALS TO STAY RESILIENT THROUGH MINDFUL PRACTICES. “PRESENCE” INSPIRES AND EDUCATES HEALTHCARE PROFESSIONALS HOW TO STAY COMPASSIONATE AND ENGAGED IN THE FACE OF STRESS, HUMAN SUFFERING AND DEMANDING RELATIONSHIPS. BORROWING FROM HEALTHCARE THEORY, SOCIOLOGY, PSYCHOLOGY, CURRENT TRENDS IN THE PATIENT EXPERIENCE MOVEMENT, ANCIENT RELIGIOUS PRACTICES AND A VARIETY OF NARRATIVES, “PRESENCE” IS THE SHOT OF PRACTICAL INSPIRATION THAT HELPS HANDS ON CAREGIVERS STAY RESILIENT THROUGH THE RIGORS OF HEALTHCARE.

Objectives:

- Gain additional perspective of patient and family experiences
- Blend elements from different disciplines to greater understand how caregivers can improve patient experiences
- Learn effective and innovative best practices from leading healthcare facilities



Testimonials:

“Presence was well received from our conference attendees, who rated it a 4.99 out of 5. Marcus’ participation was a huge part of our success. He truly makes a difference!”

Brian Lee
Founder, GLS/Healthcare Service Excellence Conference
Calgary, Canada

“Not only did Marcus deliver an incredible message through his story, but he did an amazing job at intertwining the theme of our event throughout his presentation.”

Alexis Mullay-Becker
Service Excellence & Patient Advocacy Manager, Florida Hospital
Orlando, FL

Partners in Excellence:

THE BERYL
INSTITUTE



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