Introduction

Marcus Engel speaks from experience. It's not theory, it's not academic, it's reality. It's a journey that isn't always pretty, but one that's here to help health care professionals understand their vital role in a patient's experience.

Marcus holds a B.S. in sociology from Missouri State University and a master's in Narrative Medicine from Columbia University in the City of New York. He has authored four books which are being used by scores of nursing schools and allied health care programs to teach strategies for excellent patient care.

Marcus has received an honorary doctorate from the Philadelphia College of Osteopathic Medicine and is adjunct faculty at University of Notre Dame where he teaches pre-med students the art of "being with."

His work with the *I'm Here Movement* is a reminder of presence in healthcare and is changing the culture of care through two simple words.

Marcus lives in Orlando, Florida with his wife, Marvelyne ("Marva-lean") and his Seeing Eye dog, Winter.

Please welcome Marcus Engel!